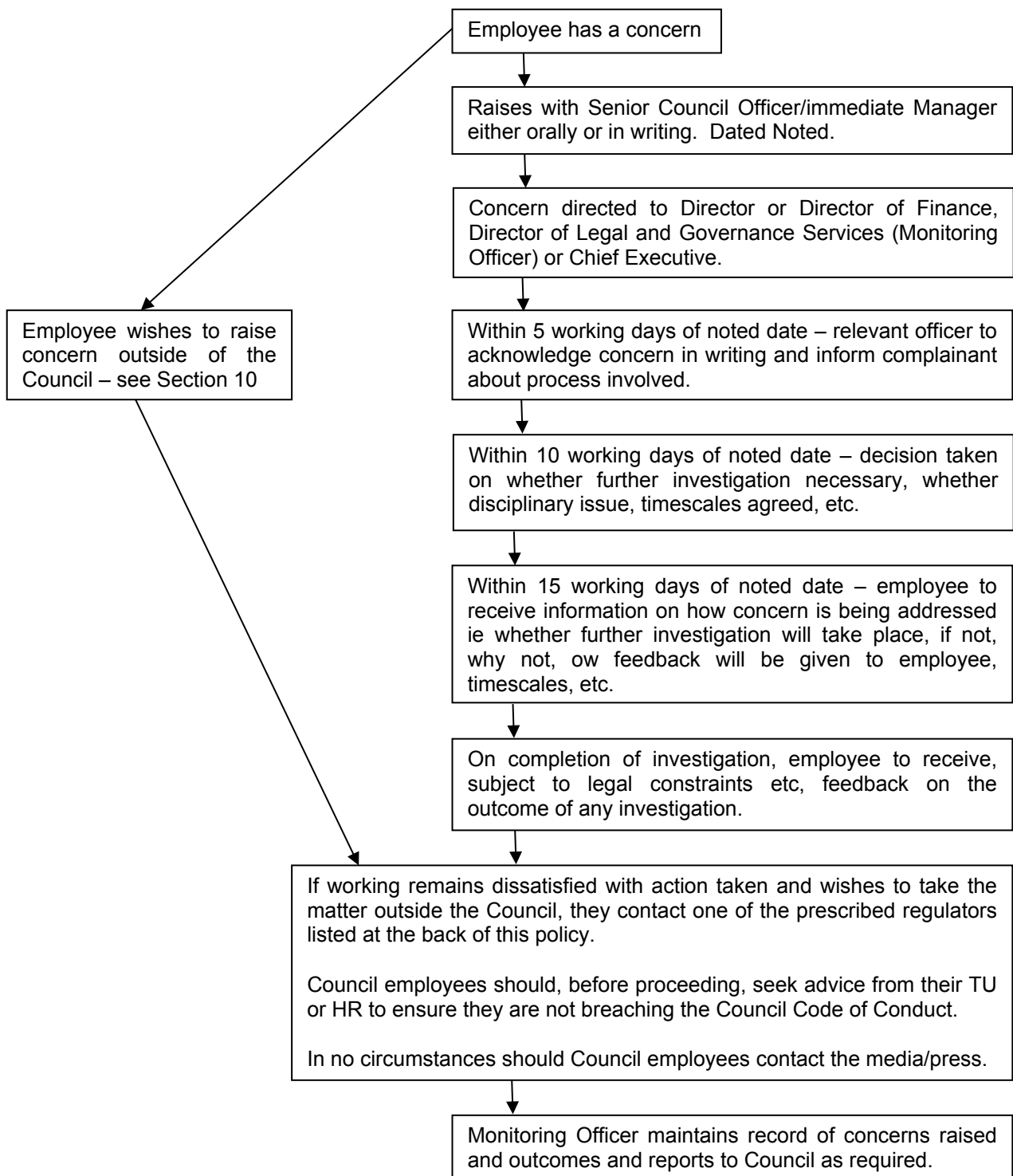


SCHEDULE 3 – Flowchart showing how whistleblowing matters will be handled



#### SCHEDULE 4 – LIST OF EXTERNAL BODIES

<b><u>NAME &amp; ADDRESS</u></b>	<b><u>AREA OF CONCERN</u></b>
<p>Public Concern at Work Suite 306, 16 Baldwins Gardens LONDON, EC1N 7RJ (Tel. No. 020 7404 6609)</p>	<p>All matters of malpractice and/or wrongdoing.</p>
<p>Local Government Ombudsman The Commission for Local Administration in England 10th Floor Millbank Tower Millbank London SW1P 4QP (Tel. No. 020 7217 4620)</p>	<p>Maladministration – causing injustice to a member of the public.</p>
<p>Thames Valley Police Windsor Road SLOUGH, Berkshire (Tel. No. 08458 505 505) or CRIMESTOPPERS Tel. (0800) – 555111</p>	<p>Breach of the Criminal Law</p>
<p>Headquarters: Fraud Squad Thames Valley Police c/o Loddon Valley Police Station Rushey Way Lower Earley, READING Berkshire, RG6 4PS (Tel. No. 01189 – 181818)</p>	<p>Fraud and Public Sector Corruption</p>
<p>The Heath &amp; Safety Executive Priestley House Priestley Road BASINGSTOKE, Hants (Tel. No. 0845 300 9923)</p>	<p>Health &amp; Safety dangers</p>
<p>National Customer Contact Centre P O Box 544 Rotherham S60 1BY</p>	<p>Environmental dangers.</p>
<p>Inspection Unit Unit 6, Commerce Park Brunel Road THEALE. (Tel. No. 0118 – 930 – 6000)</p>	<p>Poor care practice/abuse in registered establishments, including care homes.</p>

